

# TOGETHER WE CAN MAKE THE OYI SAFE FOR EVERYONE!

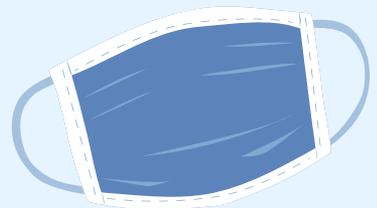
## HOW WILL THE PROCESS WORK:

1. **We will only be taking reservations for now.** Reservations can be made using YELP or by calling the OYI directly.
2. **Reservations** for the Summer Garden you may book up to 14 days in advance. We are also accepting reservations in the Tavern and the Red Room.
3. Since we only have umbrellas on some of those tables in the **Summer Garden** reservations will be contingent on weather. When you make your reservations, please let us know if you are comfortable moving **inside** in case of inclement weather.
4. **There will be a time limit of 2 hours and 15 minutes for tables of four, and 2 hours for tables of two,** which is sufficient to enjoy our full dining experience (our average turnaround time for a table of two used to be 1 hour and 45 minutes and 2 hours for a table of 4. We will sanitize the tables and chairs and there will be a 15 minute gap between reservations.
5. If you are trying to make a reservation but there's no availability, **please give us a call so that we can add you to the waiting list.** We will reach out to you if there is a cancellation
6. **Hour of Operation:** We are open nightly from 4:30pm-9pm



## HOW WILL THE EXPERIENCE LOOK LIKE:

1. **You will check in at the host stand at the edge of the Summer Garden.** If there are guests in front of you, we kindly ask you to wait outside, 6 feet apart from the other group, until the other party is seated. Right after checking in and confirming your contact information, **you will be accompanied to the Summer Garden.**
2. We will have paper menus with a QR code that will bring you to the full wine list.
3. **Every table will be at least 6ft apart from each other,** so you will have enough space to feel comfortable with your party.
4. For the time being, we will need to run your credit cards like we did before, and every pen and check presenter is immediately brought in to be sanitized.
5. Within 2-3 weeks we will convert to handheld devices that will be presented to you at the table. **Please be patient we are working hard to get all of the systems in place.** When you are ready for the check, we will bring you an iPad to the table, where you will only need to swipe the credit card.



## WHAT ELSE ARE WE DOING TO MAKE SURE THE OLD YARMOUTH INN IS A SAFE ENVIRONMENT:

We have created a **new employee manual** with every procedure that every Old Yarmouth Inn employee must follow on a permanent basis. And every member of staff has taken and been certified as a ServSafe Food Handler

### Among some of the most important procedures:

1. Every employee is **temperature checked** when they clock in every day. Temperature is logged in a card. Every employee must sign this card daily.
2. Every employee **must wash their hands and change gloves** every 30 minutes.
3. **Tables, as well as everything that touches a table, are sanitized** after each seating.
4. We have many **hand sanitizers dispensers** around the restaurant for you to use freely.
5. All of us will be using gloves and masks all the time. **Please rest assured that behind the mask, there is a big smile on our faces.**



## WHAT WE EXPECT FROM YOU:

1. **Don't come if you don't feel well. But please, let us know in advance.**
2. Please arrive on time. Not late, nor early. We want to make sure we don't create **unnecessary crowds of people** waiting outside the restaurant.
3. **Don't overstay.** Tables will have a time limit as explained above. There will be another party coming after you, and we don't want to make them wait.

The last two months have been very, very different, but we pivoted, we learned, and we became stronger. **The months ahead will be even more challenging. Together, we will make them better. We will continue to listen to you and to improve the experience on a daily basis,** so we can continue to accomplish our mission:

**providing you with the culinary experience you have come to expect from the OYI and we will continue to do it in a fun, festive and SAFE environment.**

**STAY SAFE EVERYONE!**

